

## Winter Operations Services Bid Questions and Answers

- 1. Could you please provide historical data for the Haverhill and Lawrence Campuses' Snow Removal contracts, including the rates from the last contract? Per the public record law guidelines, please request this information through the NECC Records Access Officer (RAO) which can be found at the link: https://www.necc.mass.edu/discover/public-records/
- 2. **Is snow removal for the alley behind 420 Common Street included in the bid?** The alley behind 420 Common Street is maintained by the City of Lawrence.
- 3. The entrance to 78 Amesbury Street is shared with a dental office, is snow removal of the entrance included in the bid? Yes, this entrance is part of the required service.
- 4. The 45 Franklin Street building is currently under renovations, how does that impact snow removal? The construction project is scheduled to be completed by March 2019. Currently, there is a temporary construction fence in the parking lot, which will move from its current location to enlarge the plow-able area by the winter season. Additionally, the parking lot of 45 Franklin Street is scheduled to be paved before the end of 2018 but the exact date has not been established in the scheduled. The islands in the parking lot are planned to be removed but the parking lot lights will remain.
- 5. Who is responsible for snow removal inside the temporary construction fence at 45 Franklin Street? This winter season, the area inside the construction fence off of Lowell Street and leading to the loading dock area, including the loading dock is G&R's responsibility (the general contractor for the Dimitry renovation project).
- 6. Is snow hauling required for the lot at 414 Common Street? Yes, depending upon the amount of snow accumulation, snow hauling may be necessary. The handicap parking spaces must remain available and cleared during the season.
- 7. Can salt be stored on either campus? No, salt may not be stored on-site on either campus.
- 8. What was amount of last year's contract? As well as the last 3 years? Per the public record law guidelines, please request this information through the NECC Records Access Officer (RAO) which can be found at the link: https://www.necc.mass.edu/discover/public-records/
- 9. Will contract be subject to Service Diversity as required over \$150K? No, all requirements are outlined in the bid.
- 10. Where do we reflect our service diversity certification? Please see above question.
- 11. In regards to the vehicle requirements listed in price breakdown, are those specific loader and truck requirements? Provide information on any plows/trucks of different sizes, front end loaders, sanders, bobcats or any other equipment that may be used to aid in snow removal. It must be clearly indicated if there is a minimum of use of a piece of equipment.
- 12. Is subcontracting an option? States with approval from PM? The Contractor shall not subcontract any portion of this contract unless approved, in writing, by the NECC Contract Manager or designee.

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- 13. The bid says with 2" of accumulation and when PM calls for service, will one take precedence? The awarded vendor must communicate regularly with the PM/Contract Manager or designee. It will depend on the situation, but the 2" of accumulation will most likely take precedence.
- 14. Will pretreating be needed or service commencement based solely on accumulation? The awarded vendor must communicate regularly with the PM/Contract Manager or designee to determine whether pretreatment is necessary. Pretreatment may be needed but would depend on temperature, time of day of the event, anticipated accumulation. Historically, on the Haverhill campus, where there has not been the use of salt in 20 years (this is the first year we plan to use or experiment with the use of salt), pretreatment has not been used. The pretreating of the Lawrence campus has been on a case by case basis in the past years.

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